# Robert William Hogg Software Engineer

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## **Summary of Qualifications**

- ▶ Developed and maintained enterprise-class software in Java, HTML/CSS/JavaScript, Python, and PHP, following agile methodologies.
- Worked as Site Reliability Engineer to detect, diagnose, and remediate customer application issues
- ▶ Led development of customer service portal project interfacing with product management, QA, and developers
- ▶ Performed variety of roles within product engineering to create and ship high-quality software on schedule: development, DevOps, and automated and manual QA

## **Professional Experience**

#### Okta

- Senior Software Engineer, September 27, 2021 March 18, 2022
  - Developed sophisticated delegated role administration system with Java, Spring, and React/Redux to support least privilege

#### BlueCat Networks

- Software Engineer II, Nov 4, 2019 July 23, 2021
  - Wrote infrastructure-as-code to migrate large microservice-based application from CloudFormation to Terraform
  - Maintained microservices and AWS Lambda functions written in Java, Python, and Node.js for enterprise-class DNS system, improving reliability, testability, and observability and adding new features.
  - Worked as Site Reliability Engineer to detect and diagnose problems in customer applications and infrastructure
  - Wrote new test harness for black-box testing

## SugarCRM

- Senior Software Engineer, Sep 2017 Sep 6, 2019
- Software Engineer, Sep 2016 Sep 2017

- Software Engineer Intern, Jan 2015 Apr 2016
  - ▶ Led development of customer service portal project
  - ► Converted legacy ECMAScript 5.1 JavaScript library to modern ES6+ using Webpack and Babel and simultaneously documented API for partner and developer use
  - Developed sophisticated user interface components with Backbone.js and Handlebars.js
  - ▶ Initiated upgrade of core JavaScript libraries (jQuery, Underscore, Handlebars.js) to remediate security vulnerabilities while retaining backwards compatibility with existing code
  - Created proof-of-concept for analytics integration and supported cloud rollout of final version
  - Wrote automated tests across all layers of the testing pyramid using frameworks like Karma/Jasmine, PHPUnit, and Selenium. Developed Thorn, a custom open source REST API testing framework
  - ► Ensured compatibility across different web browsers, mobile devices, databases (MySQL, Oracle, DB2, SQL Server), and our cloud environment (AWS)

#### Education

#### University of Waterloo

Bachelor of Computer Science Degree, Honours Computer Science, 2011-2016

## Open-Source and Side Projects

- Linuxbrew Maintainer, July 2016 October 2017
  - ▶ Maintained package-management system written in Ruby, with a focus on porting packages from Homebrew (for macOS) to Linuxbrew (for Linux).
  - ▶ Performed technical support, issue triage, code review, and CI pipeline maintenance.
- Security Researcher
  - Searched for and responsibly disclosed XSS issues in a variety of web-based software projects, including <u>gitbucket</u>, <u>Kallithea</u>, <u>Gollum</u>, and <u>Apache Allura</u>, as well as several JavaScript libraries.
- Game Developer
  - ▶ Wrote What The Hex?, a puzzle game using C#, for Android and desktop platforms.

#### References available upon request